

How To Add Your LMI Proof to Your Arcadia Dashboard

Go to <https://login.arcadia.com/email> and sign in to your Arcadia portal

Community solar

Sign in with email

Enter your credentials to access your community solar account.




Email


Password

Sign in


[Forgot password? →](#)


If you have previously uploaded an LMI document that was not able to be verified you will see a message about that on your dashboard with the reason for the rejection and a button to click to resubmit proof


 English Dashboard  

Welcome back 
Here are your plans at a glance.


Your solar impact

Find the total kWh of solar energy you've helped generate across all your solar farms here. 

See your solar impact here. 

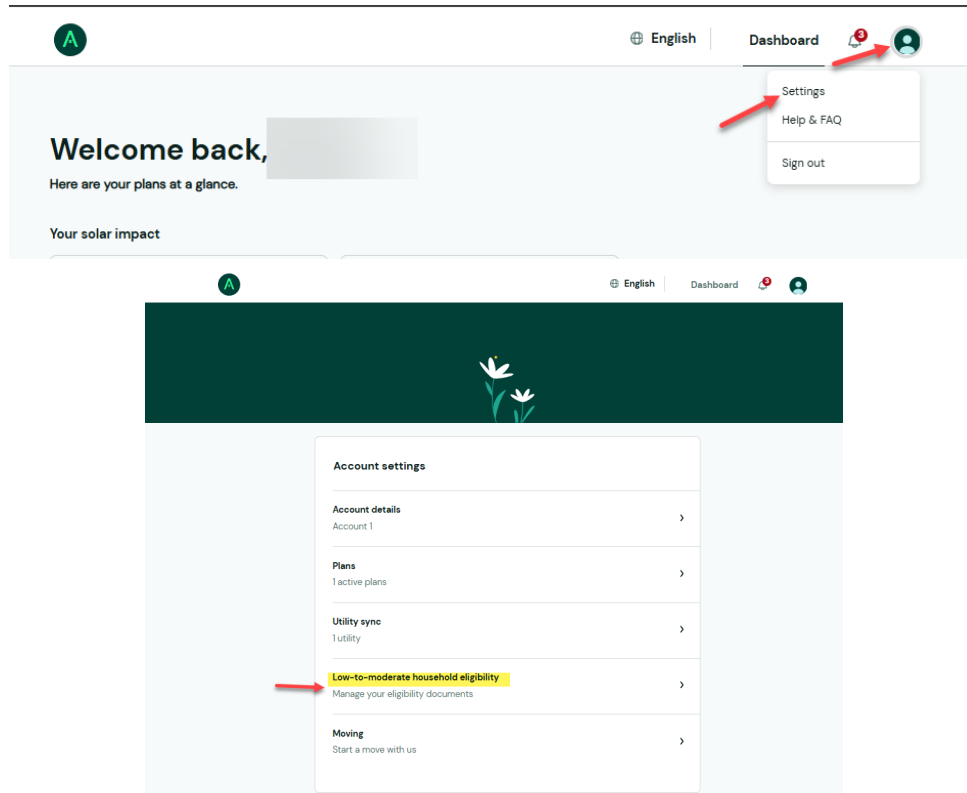
 **Invalid SNAP document**

Thank you for submitting an image of your SNAP document in order to confirm your low-to-moderate income status. We collect these images to maximize your community solar savings. Unfortunately, we could not accept your submitted image because your information isn't visible in the image. Please resubmit the document to maximize your savings.

Resubmit proof document → 

< 1 of 2 >

If you do not see the above message or have not previously submitted LMI proof you can upload your proof by going to your settings and clicking into “Low-to-moderate household eligibility”



In the Low-to-moderate household eligibility screen you will be reminded of the requirements needed for the proof documents you are uploading and you will be able “add documents” after reviewing the requirements

Low-to-moderate household eligibility

Participation in select assistance programs can help you get enrolled on a solar farm faster and/or see additional community solar savings. Please upload a photo of a card, letter, utility bill, or screenshot from your program portal that proves your active participation in one of the qualifying programs (supported formats: PNG, JPEG, HEIC).



Your document must include the following information:

1. Qualifying program name
2. Participant name
3. Issue date or expiration date

If your document is missing any of this information, please upload an additional document that includes the missing information.

If you upload an additional document, ensure that either the participant name or an ID number are present on both documents.

ELIGIBILITY DOCUMENTS

File(s)	Program	Uploaded	Utility account	Status
 lmi_proof_doc_image  lmi_proof_doc_image	Snap	02/07/2025	Dominion Energy VA	Rejected

[Add document](#)

Supported image formats: PNG, JPEG, HEIC (Max file size 5MB)

After you click “add document” you will then select the program for the document you are uploading, the name on the proof document, the relationship for the proof document (yourself or another member of the household), the type of document you are uploading and then you will upload the document. You can upload an additional document if needed at this stage as well

Add document

Supported image formats: PNG, JPEG, HEIC (Max file size 5MB)

Add new document

Select utility account

Dominion #

This utility account should match the service address on the eligibility documents you provide.

Name on document(s)*

Please enter your name on document

Relationship*

☐ Myself

☐ Another member of my household

☐ By checking this box, I hereby affirm that the documentation I have provided is true and accurate to the best of my knowledge, is currently effective and/or has been effective within the past twelve (12) months, and corresponds with my own enrollment and participation, or the enrollment and participation of another member of my household, in the income-qualifying assistance program identified therein.

Choose program*

Medicaid

SNAP

Section 8

Free/reduced school lunch letter

Medicare D-SNP

LIHEAP

SSI

Weatherization Assistance Program

Save document(s)

Cancel

Add new document

Select utility account

Dominion #

This utility account should match the service address on the eligibility documents you provide.

Name on document(s)*

Name on Proof

Relationship*

☒ Myself

☐ Another member of my household

Document type*

Card

Letter

Utility bill

Portal screenshot

Save document(s)

Cancel

Add new document

Select utility account:


Choose program*:

This utility account should match the service address on the eligibility documents you provide.

Name on document(s)*:

Relationship*:
☒ Myself
☐ Another member of my household

Document type*:

 Upload document

☐ By checking this box, I hereby affirm that the documentation I have provided is true and accurate to the best of my knowledge, is currently effective and/or has been effective within the past twelve (12) months, and corresponds with my own enrollment and participation, or the enrollment and participation of another member of my household, in the income-qualifying assistance program identified therein.

After you upload the document(s) you will click the checkbox attesting to the information you entered and hit Save Document(s)!

Add new document

Select utility account:



Choose program*:

This utility account should match the service address on the eligibility documents you provide.

Name on document(s)*:

Relationship*:
☒ Myself
☐ Another member of my household

Document type:

  Upload successful

Document type*:

☒ By checking this box, I hereby affirm that the documentation I have provided is true and accurate to the best of my knowledge, is currently effective and/or has been effective within the past twelve (12) months, and corresponds with my own enrollment and participation, or the enrollment and participation of another member of my household, in the income-qualifying assistance program identified therein.

You have now completed uploading your LMI proof document and it will be reviewed for validation. You can return to your Arcadia portal at a later date to see if the document has been verified or rejected.